



NAVIGATE

Monthly Newsletter

MARCH 2024

DID YOU
KNOW?

COURSE REQUEST REMINDERS:

Thank you for all the work you are doing to help our students prepare for Fall 2024 classes! Did you know you can identify who has not completed Course Request in Navigate?

Use the Course Request Submitted- Fall 2024 tag! This tag will be updated twice- Once half way through Course Request and then again once it has been completed. For instructions on how to use this tag to reach out to students who have not completed Course Request, review this short video: https://drive.google.com/file/d/1Z4tNtnc9psGYknz_IP6v3z_EnoFeTzjS/view?usp=sharing

FEATURE SPOTLIGHT

Career and Professional Development during Course Request

Are students asking questions about summer internships, resume review, and career planning during Course Request appointments? Refer them to Career and Professional Development in Navigate!

Students will receive a personalized Handshake message inviting them to schedule a 1:1 meeting with an Advisor. This semester alone, 40% of students who received a CPD referral followed up with a CPD Advisor. What a great partnership during the academic advising busy season!

To learn more about other referral reasons, [click here](#). If you're not sure how to submit a referral, [see here](#).



NOTICED THE NEW CONVERSATIONS TAB?

EAB recently updated the Conversations Tab! Now, you can see when you have read a message in Navigate using the left most column "Status".

In the right most column "Type", EAB has created a filter to hide automated messages like campaign reminders. You can undo that filter by clicking on the filter icon. You may need to use the scroll bar at the bottom of the conversations inbox to get to the "Type" column.